

## Quality Policy

In order to guarantee a product/service based on the maximum satisfaction of its customers, and more generally, of all interested parties, the organization defines the following as the reference principles of its Quality Policy.

TECMET 2000 SRL undertakes to grasp the needs of customers and to plan its activities to fully satisfy them.

In the same way it operates in compliance with the requests and requirements:

- Of the reference market
- Of the country in which it operates, complying with laws and regulations
- Of all parties involved in its critical processes

TECMET 2000 SRL evaluates the activities of the organization as processes to be planned, controlled and continuously improved and activates the resources for their realization in the best possible way.

The organization manages its processes in order to get identified as univocal:

- The objectives to be pursued and the expected results
- The related responsibilities and the resources used

TECMET 2000 SRL assumes responsibility for the effectiveness of its system, making available all the necessary resources and ensuring that the planned objectives are compatible with the context and strategic guidelines of the organization.

The organization communicates the importance of the system and actively involves all interested parties, coordinating and supporting them.

The organization plans its processes with a risk-based thinking approach in order to implement the most suitable actions for:

- Assess and address risks associated with processes
- Exploit and strengthen the identified opportunities

TECMET 2000 SRL is aware that the involvement of personnel and of all subjects directly or indirectly involved in projects or company activities (stakeholders), combined with the active participation of all collaborators, are a primary and determining element.

It promotes the growth of internal professionalism and the careful selection of external collaborations in order to acquire competent and motivated human resources.

TECMET 2000 SRL has the permanent objective of improving the performance of its system.

The preventive assessment of the risks and opportunities connected to the company processes, the internal and external verification activities and the management review are the tools that the organization implements to constantly improve.

The instrument chosen by the Organization to pursue its Policy is a Quality Management System compliant with the UNI EN ISO 9001:2015 standard.

Corsico, 12/01/2021

The Company's Management